

Trip history



Go to: mywheel-trans.ttc.ca



User ID: Enter your Wheel-Trans customer number. The number can range from two to six digits.



Password: For the first time user, your password is your month and day of birth, i.e. May 31 is 0531. Customers who have used the old online system can use the same password (the information will be transferred to the new system).

Once you have entered your user ID and password, you will be taken to the **At a Glance** screen. This screen will show you the trips that you have booked for the next two days. To show all trips booked for the next seven days, scroll to the bottom of the page and click on the button that says “**View all upcoming trips**”.

To view your Trip History, **click on Trip History** in the red bar at the top of the page. A screen will open that details your trip history.

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Date ^	Origin	Destination	Arrive By / Depart At	Request Type	Status
Tuesday, November 6, 2018	392 GLENCAIRN Avenue, NORTH YORK	Home - 580 COMMISSIONERS Street Wheel Trans Division / Offices-Lakeshore, TORONTO	Depart At 12:00 AM	Occasional	Cancelled
Tuesday, November 6, 2018	Home - 580 COMMISSIONERS Street Wheel Trans Division / Offices-Lakeshore, TORONTO	392 GLENCAIRN Avenue, NORTH YORK	Arrive By 12:00 PM	Occasional	Cancelled
Thursday, November 1, 2018	Home - 580 COMMISSIONERS Street Wheel Trans Division / Offices-Lakeshore, TORONTO	Dundas West Subway - 2365 DUNDAS Street West Bus platform shared w/rite #40 Junction, TORONTO	Arrive By 12:00 PM	Occasional	Cancelled
Thursday, November 1, 2018	Dundas West Subway - 2365 DUNDAS Street West Bus platform shared w/rite #40 Junction, TORONTO	Home - 580 COMMISSIONERS Street Wheel Trans Division / Offices-Lakeshore, TORONTO	Depart At 3:00 PM	Occasional	Scheduled



The default screen will show you your trip history for the current month. The system stores your trip history for the past 18 months. The screen shows you the date of the trip, origin and destination, arrival/departure time, request type and the status of the trip.

You can refine your search to a specific month/year and you can select **All request types**, **occasional** and **regular trips**.

You can also print this screen by clicking on the printer icon in the upper right corner of the page.

